

SONY®

Service Bulletin

NO:HIFI2-01-003

(1/2)

SUBJECT: Disc does not Eject

DATE: February 2001

MODEL (S): MDS-JA555ES

Symptom: The customer complaint states that the disc gets caught in the Tray when ejecting.

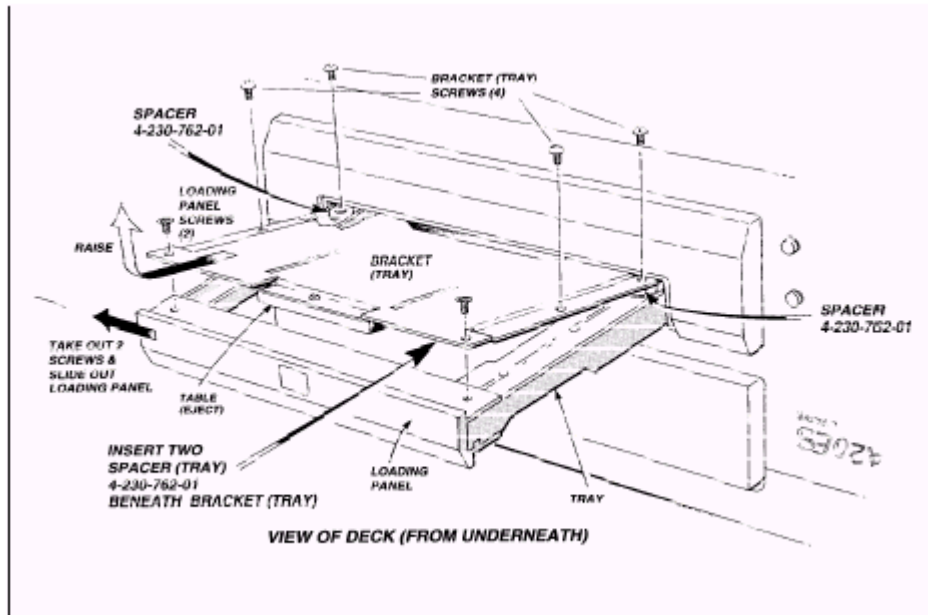
Solution: Add the SPACER (TRAY) between the BRACKET (TRAY) and TRAY.

DESCRIPTION	PART NUMBER
SPACER (TRAY)	4-230-762-01

Perform the following steps to add the spacer:

1. Turn ON the power.
2. Open the tray and unplug the AC cord leaving the tray OPEN.
3. Turn the set upside down.
4. Remove two screws (a) from the PANEL, LOADING (b). See diagram.
5. Pull out the PANEL, LOADING (b) to the side.
6. Remove four screws (c) from the BRACKET (tray).
7. Remove the BRACKET (TRAY).
8. Attach the two SPACER (TRAY) (e) inside of the BRACKET (TRAY) (d).
9. Put back the BRACKET (TRAY) (d).
10. Put four screws (c) back on the BRACKET (TRAY).
11. Put the LOADING PANEL (b) back.
12. Put two screws (a) back on the PANEL, LOADING.
13. Turn the set over (face up).
14. Turn ON the power and make sure the unit operates correctly.

AU-00022
SONAM635



Applicable Serial Number Range:

800001 ~ 800120