SUBJECT: ROTARY ENCODER VOLUME MAY NOT WORK

DATE: MAY 1999  MODEL (S): MDX-C670/C7900/C8900

SYMPTOM: The operating volume may not be adjusted, or randomly changes. This may be caused by contact failure of rotary encoder that adjusts volume.

SOLUTION: If this condition exists or customer complaint is this symptom then, replace the rotary encoder with an improved one. Please indicate what month and year the encoder was manufactured. All encoders produced before November 1998 are subject to failure.

Please use illustration to verify lot number.

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>PART NUMBER</th>
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<tbody>
<tr>
<td>ROTARY ENCODER</td>
<td>1-475-014-12</td>
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![Diagram showing how to check lot number and ignore a red mark.]

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